



Principle 5 · Privacy 5.1 Privacy is a human right, protected as a personal right in the Irish Constitution and the European Convention on Human Rights, which is incorporated into Irish law. The private and family life, home and correspondence of everyone must be respected. 5.2 Readers are entitled to have news and comment presented with respect for the privacy and sensibilities of individuals. However, the right to privacy should not prevent publication of matters of public record or in the public interest. 5.3 Sympathy and discretion must be shown at all times in seeking information in situations of personal grief or shock. In publishing such information, the feelings of grieving families should be taken into account. This should not be interpreted as restricting the right to report judicial proceedings. 5.4 Public persons are entitled to privacy. However, where a person holds public office, deals with public affairs, follows a public career, or has sought or obtained publicity for his activities, publication of relevant details of his private life and circumstances may be justifiable where the information revealed relates to the validity of the person's conduct, the credibility of his public statements, the value of his publicly expressed views or is otherwise in the public interest. 5.5 Taking photographs of individuals in private places without their consent is not acceptable, unless justified by the public interest.

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We are grateful to the members of the Press Photographers Association of Ireland for permission to reproduce the striking images taken by them during 2013 and featured in their 2014 exhibition.

COVER IMAGES

Front cover

Digital Students

NAOISE CULHANE
PHOTOGRAPHY

Back cover, top

The Lockout

LEON FARRELL/
PHOTOCALL IRELAND

Back cover, bottom

We Want Equality Too

BRENDA FITZSIMONS/
THE IRISH TIMES

Chairman's Report



Dáithí O Ceallaigh

The past year has marked a significant watershed in the existence of the Press Council of Ireland, in that no fewer than five members of the Press Council retired under the rule limiting membership to two three year terms. It should be put on record that they, and the other members of the Council who have retired since 2007 (including its first Chairman, Professor Tom Mitchell), have contributed in no small way to the establishment, the work, and the reputation of the Council, and it is fitting that this should be publicly acknowledged by me as Chairman.

I would also like to pay tribute to the contribution of Frank Cullen of National Newspapers of Ireland. He too deserves our thanks for his involvement in this project, which can be traced back more than a decade to before the establishment of the Council and the Office of the Press Ombudsman in 2007. He has played a major role in supporting the new structures of the Council and the Office of the Press Ombudsman and their important function in Irish society.

In this context, it should be noted that the financial commitment of the press industry – NNI, the Regional Newspapers and Publishers Association of Ireland, and Magazines Ireland, as well as some individual publications – as a whole to this initiative was made, and is being maintained, despite the many financial pressures to which the industry has been subject for a considerable period. The press continues to honour this commitment because the Council is not a marketing or a public relations exercise, but a highly significant development in independent institutional accountability in the private sector and, as such, a substantial contribution to the democratic ideals which the press, among other institutions, exists to serve.

One new development has been of major significance. This has been the decision of the Council to accept, during the past year, the application of TheJournal.ie. for membership of the Council. The adherence of digital media organisations is a development which was foreseen in principle in the drafting of those passages of the Defamation Act relating to the Press Council, and in the Memorandum and Articles of Association of the Council itself. The development and expansion of digital media generally has, since 2007 – the year in which we were established – been extraordinary, and we have always believed that the Council is well placed to embrace new as well as legacy media which are prepared to work with an independent system of accountability and redress based on a Code of Practice which reflects the best judgment of media professionals themselves. In time, we anticipate, other digital media will recognise the value of our system, and will find that the adoption of these Principles, and membership of the structure which supports them, is an essential hallmark of the quality of the services they offer to the public.

The legacy media are of course no strangers to the digital media landscape either. Most of them already are, or are in the process of becoming, multi-platform media. This in itself presents new challenges to any system of accountability and redress, but readers of our media, and citizens generally, can be assured that the Press Council is conscious of, and eager to accept, its responsibilities in this regard in a constructive and cooperative spirit as our media evolve.

In my Report last year, I noted that we had been able to make what many believe was a significant contribution to the Inquiry carried out by Lord Justice Leveson into the press in Britain. This continued in 2013, as the Leveson Report began to be discussed and debated in a wide range of British public and private institutions. Notable among these were the hearings of the British House of Commons Committee on Media and Sport, which invited the Press Ombudsman and myself to give evidence during its consideration of the Leveson Report and its implications. This was carried out on a link from the British Embassy in Dublin in January – possibly the first time that any Irish institution, public or private, has participated in the work of the British parliamentary system in this way.

Similarly, the Council has been involved, through the participation of the Press Ombudsman, in the work of the Alliance of Independent Press Councils of Europe, and in other international developments. Most significant of these in 2013 was the publication, in May, of a document by the European Commission containing the recommendations of a High Level Group Report on *A Free and Pluralistic Media to Sustain European Democracy*. This Report had many useful recommendations which were welcomed by the Council, including those supporting the development of media literacy in schools, making the internet more democratic, and the importance of investigative journalism, among others. The Council, however, formally signalled its objection to one of the recommendations which suggested the EU should seek ‘more extensive competence’ in respect of media freedom and pluralism. The Council’s view was that while such an expansion of competence could be extremely beneficial and progressive in the case of some Member States, it might be viewed as unacceptable in Member States where the history and cultural importance of press freedom is already well established.

The Council also expressed its concern to the Commission about another recommendation which advocated the establishment of politically and culturally balanced media councils with enforcement powers, the ability to impose fines and even the power to remove journalistic status. The Council, noting there would be significant difficulties in relation to the enforcement elements of this recommendation, said that this would also be strenuously opposed in the Member States such as Ireland where the culture of press freedom is entrenched. Such enforcement powers would be viewed as imposing an unnecessarily heavy regulatory hand and as endangering the right to freedom of expression.

Press Council Developments

MEMBERSHIP

Membership of the Press Council of Ireland is determined by an independent Appointments Committee, whose membership is set out below. Independent members are appointed following a process of public advertisement, short-listing and interview. Members with experience of the press industry are nominated by the bodies specified in the Memorandum and Articles of Association of the Press Council of Ireland, and also appointed by the Appointments Committee.

Three independent members of the Press Council retired in 2013, having completed the maximum of two three-year terms: Professor Maeve McDonagh, Dr Eleanor O'Higgins and Mr Seamus Boland.

The following were subsequently appointed as independent members of the Council by the Appointments Committee for three years: Ms Ann Carroll, an author and a former teacher; Mr Denis Doherty, a healthcare consultant; and Mr Peter Feeney, former head of RTE broadcast compliance.

Mr Deaglán de Bréadún, former Irish Times journalist, was appointed to the Press Council in October on the nomination of the National Union of Journalists, and following the retirement in September of Mr Martin Fitzpatrick.

Mr Patrick Smyth, Foreign Editor of The Irish Times, was appointed to the Press Council in October on the nomination of National Newspapers of Ireland, following the retirement in September of Mr Eoin McVey.

The members of the Press Council, who ex officio constitute the Board of Directors of The Press Council of Ireland Ltd., were, on 31 December 2013, as follows: Independent members: Mr Dáithí O'Ceallaigh (Chairman), Professor Áine Hyland, Mr Patrick O'Connor, Ms Patricia Sisk Taormina, Ms Ann Carroll, Mr Peter Feeney and Mr Denis Doherty. Members appointed following their nomination by the press industry bodies specified in the Memorandum and Articles of Association of the Press Council: Ms Norah Casey, Mr Michael Brophy, Mr Paul Drury, Mr Deaglán de Breadún, Mr Patrick Smyth and Mr Dave O'Connell.

APPOINTMENTS COMMITTEE

Members of the Appointments Committee are appointed by the Press Council and hold office for up to two successive terms of five years. The Appointments Committee in 2013 was comprised of the Chairman of the Press Council, Mr Dáithí O'Ceallaigh, Dr Maurice Manning, Mr David Begg and Ms Miriam Hederman-O'Brien.

CODE COMMITTEE

The Code Committee is responsible for keeping the Code of Practice for Newspapers and Magazines under review, and updating it when necessary, in consultation with the Press Council. The membership of the Code Committee in 2013 comprised: Mr Brendan Keenan (Chair), Ger Colleran (Star Newspapers), Colm MacGinty (Sunday World), Colin Kerr (Euro Times), Patrick Smyth (The Irish Times), David Burke (Tuam Herald), Ian McGuinness (NUJ) and (ex officio) John Horgan (Press Ombudsman).

ANNUAL GENERAL MEETING

The Press Council held its Annual General Meeting on 27 May 2013. The meeting approved the company accounts, and re-appointed Messrs Grant Thornton as the company's auditors.

APPEALS

Any party to a complaint which is the subject of a decision by the Press Ombudsman can appeal that decision to the Press Council if they feel that there has been an error in procedure, or if significant new information is available that could not have been or was not made available to the Press Ombudsman before he made his decision, or if they feel that there was an error in the Press Ombudsman's application of the Code of Practice.

Of the 29 decisions made by the Press Ombudsman in 2013, 11 were appealed to the Press Council. One appeal was carried over from 2012, and at the end of the year, two appeals remained to be heard. Two of the ten appeals considered by the Press Council in 2013 were submitted by publications and eight were submitted by complainants. The Press Council allowed two of the eight appeals by complainants, and it affirmed the decision of the Press Ombudsman in the eight other cases.

In addition to considering appeals from decisions of the Press Ombudsman, the Press Council considers complaints referred to it directly by the Press Ombudsman. Such referrals are made at the discretion of the Press Ombudsman. In 2013 one such complaint was referred by the Press Ombudsman to the Press Council. This was a complaint regarding an article reporting on the release of a statement by the Broadcasting Authority of Ireland about RTE's editorial review of a Frontline programme shown during the Presidential election campaign. The complaint was not upheld.

All decisions of the Press Council in relation to appeals and referrals are available on the Press Council's website www.presscouncil.ie, or on request directly from the Press Council.

Code of Practice for Newspapers and Magazines

PREAMBLE

The freedom to publish is vital to the right of the people to be informed. This freedom includes the right of a newspaper to publish what it considers to be news, without fear or favour, and the right to comment upon it.

Freedom of the press carries responsibilities. Members of the press have a duty to maintain the highest professional and ethical standards. This Code sets the benchmark for those standards.

It is the duty of the Press Ombudsman and Press Council of Ireland to ensure that it is honoured in the spirit as well as in the letter, and the duty of publications to assist them in that task.

In dealing with complaints, the Ombudsman and Press Council will give consideration to what they perceive to be the public interest. It is for them to define the public interest in each case, but the general principle is that the public interest is invoked in relation to a matter capable of affecting the people at large so that they may legitimately be interested in receiving and the press legitimately interested in providing information about it.

Principle 1 · Truth and Accuracy

- 1.1 In reporting news and information, newspapers and magazines shall strive at all times for truth and accuracy
- 1.2 When a significant inaccuracy, misleading statement or distorted report or picture has been published, it shall be corrected promptly and with due prominence.
- 1.3 When appropriate, a retraction, apology, clarification, explanation or response shall be published promptly and with due prominence.

Principle 2 · Distinguishing Fact and Comment

- 2.1 Newspapers and magazines are entitled to advocate strongly their own views on topics.
- 2.2 Comment, conjecture, rumour and unconfirmed reports shall not be reported as if they were fact.
- 2.3 Readers are entitled to expect that the content of a publication reflects the best judgment of editors and writers and has

not been inappropriately influenced by undisclosed interests. Wherever relevant, any significant financial interest of an organisation should be disclosed. Writers should disclose significant potential conflicts of interest to their editors.

Principle 3 · Fairness and Honesty

- 3.1 Newspapers and magazines shall strive at all times for fairness and honesty in the procuring and publishing of news and information.
- 3.2 Publications shall not obtain information, photographs or other material through misrepresentation or subterfuge, unless justified by the public interest.
- 3.3 Journalists and photographers must not obtain, or seek to obtain, information and photographs through harassment, unless their actions are justified in the public interest.

Principle 4 · Respect for Rights

Everyone has constitutional protection for his or her good name. Newspapers and magazines shall not knowingly publish matter based on malicious misrepresentation or unfounded accusations, and must take reasonable care in checking facts before publication.

Principle 5 · Privacy

- 5.1 Privacy is a human right, protected as a personal right in the Irish Constitution and the European Convention on Human Rights, which is incorporated into Irish law. The private and family life, home and correspondence of everyone must be respected.
- 5.2 Readers are entitled to have news and comment presented with respect for the privacy and sensibilities of individuals. However, the right to privacy should not prevent publication of matters of public record or in the public interest.
- 5.3 Sympathy and discretion must be shown at all times in seeking information in situations of personal grief or shock. In publishing such information, the feelings of grieving families should be taken into account. This should not be interpreted as restricting the right to report judicial proceedings.
- 5.4 Public persons are entitled to privacy. However, where a person holds public office, deals with public affairs, follows a public career, or has sought or obtained publicity for his activities, publication of relevant details of his private life and circumstances may be justifiable where the information revealed relates to the validity of the person's conduct, the credibility of his public statements, the value of his publicly expressed views or is otherwise in the public interest.
- 5.5 Taking photographs of individuals in private places without their consent is not acceptable, unless justified by the public interest.

Principle 6 · Protection of Sources

Journalists shall protect confidential sources of information.

Principle 7 · Court Reporting

Newspapers and magazines shall strive to ensure that court reports (including the use of photographs) are fair and accurate, are not prejudicial to the right to a fair trial and that the presumption of innocence is respected.

Principle 8 · Prejudice

Newspapers and magazines shall not publish material intended or likely to cause grave offence or stir up hatred against an individual or group on the basis of their race, religion, nationality, colour, ethnic origin, membership of the travelling community, gender, sexual orientation, marital status, disability, illness, or age.

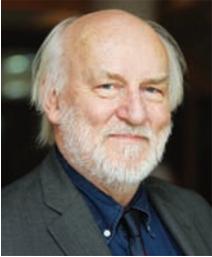
Principle 9 · Children

- 9.1 Newspapers and magazines shall take particular care in seeking and presenting information or comment about a child under the age of 16.
- 9.2 Journalists and editors should have regard for the vulnerability of children, and in all dealings with children should bear in mind the age of the child, whether parental or other adult consent has been obtained for such dealings, the sensitivity of the subject-matter, and what circumstances if any make the story one of public interest. Young people should be free to complete their time at school without unnecessary intrusion. The fame, notoriety or position of a parent or guardian must not be used as sole justification for publishing details of a child's private life.

Principle 10 · Publication of the Decision of the Press Ombudsman / Press Council

- 10.1 When requested or required by the Press Ombudsman and/or the Press Council to do so, newspapers and magazines shall publish the decision in relation to a complaint with due prominence.
- 10.2 The content of this Code will be reviewed at regular intervals.

Press Ombudsman's Report



Professor John Horgan

The record of the past year, while it shows a continuation of the trends from earlier years both in relation to the number of complaints received and the Principles of the Code cited – notably the emphasis on truth and accuracy – also provides some useful examples of a number of areas where decisions made by me illuminate other Principles of the Code.

These areas are in relation to court cases, in relation to scientific and technical matters, in relation to complaints involving, or related to, “public persons,” and in relation to social media.

COURT CASES

Complaints involving court cases or similar, semi-judicial proceedings are rare enough, not least because court reporters are generally highly experienced specialists who are well aware of the pitfalls – not least contempt of court – that lie in wait for the unwary. Three complaints in 2013, however, illustrated clearly that there are issues about court reporting that are not clear-cut, and in the resolution of which my decisions have a useful role.

Mr Alan Dignam, for instance, complained about a report of court proceedings in which he had been the defendant. He complained that the newspaper’s coverage of his court case was extremely biased, unbalanced, disproportionate and unfair to him. Although he received a conviction, it was overturned on appeal.

The fact that the evidence in a criminal trial in which the defendant receives a conviction might reflect badly on the defendant is not in itself proof that the court report concerned was in breach of the Code of Practice. I decided in the circumstances of this particular case that there was no evidence on which I could find that the coverage was unfair, and I also found that to independently verify the outcome of the appeal and publish it, as the newspaper had done shortly after it had been made aware of it, was appropriate (Mr Alan Dignam and the Evening Herald).

The same complainant had a different complaint upheld in respect of an article in another newspaper which declared that he had been “locked up” and “jailed” following a court conviction. However, while Mr Dignam had been sentenced to a term of imprisonment, he had immediately appealed the court decision and as his appeal had been successful, he had not been incarcerated. I therefore decided that the statements that the complainant had been “locked up” and “jailed” were significantly inaccurate, in breach of Principle 1 of the Code. I also decided that while it is not always practicable for a publication to familiarise itself on a continuing basis with the outcome of a successful appeal against a criminal conviction it has previously reported on, the stated need for fairness in court reporting in the Code requires publications to complete appropriately their



He's Behind You

SIMON DUGGAN/
DUGGAN PHOTOGRAPHY
BALTIMORE

2013

Wipe Out

SEAN CURTIN /
SEAN CURTIN
PHOTOGRAPHY



coverage of relevant judicial proceedings after a successful appeal against a guilty verdict which they previously reported has been brought to their attention (Mr Alan Dignam and the Sunday World).

In another case, an editor complained about the accuracy of the headline to a number of articles in other newspapers which read "Circuit Court hands down fines of €2,000". He also complained that the articles inaccurately stated that his newspapers had each been fined €1,000 for contempt of court, and that the judge had "instructed" him to attend court.

I found that there was no evidence that the complainant's newspapers had been convicted of contempt of court, that they had been fined by the court, or that the complainant had been instructed by the judge to attend court. In these circumstances, I found the statements complained about were significantly inaccurate and therefore in breach of Principle 7 of the Code (Mr Tom Mooney, Editor, Echo Newspaper Group and the Wexford People, the New Ross Standard, the Enniscorthy Guardian and the Gorey Guardian).

Employment Appeals Tribunal hearings are, of course, also judicial in character, as was illustrated in a complaint about an article reporting on evidence given at a Tribunal hearing in connection with a complainant's late brother, the truth of which she contested. My decision not to uphold the complaint was based on the overriding principle that in the reporting of such proceedings, reports should be fair and accurate, are not prejudicial to the right to a fair trial, and that the presumption of innocence is respected. The observance of this principle not infrequently results in the publication of damaging allegations made or implications arising from statements made about individuals who – as in the case of the complainant's brother – may not be in a position to contest the allegations or to defend their reputations. However, the allegations complained about, while obviously deeply distressing to the complainant, were not reported as if they were fact, but were clearly reported as statements made during the Employment Appeals Tribunal's hearings and were therefore not in breach of the Code (Ms Deirdre Walshe and the Irish Examiner).

SCIENTIFIC AND TECHNICAL ISSUES

Newspapers are frequently the battleground on which both sides will contend in controversies of a scientific or technical nature, and in relation to issues which are rarely if ever susceptible to agreement or to objective determination. Neither editors nor I are competent to decide on the manifold, detailed and specialised issues involved, but advocates for either side may cherish the idea that we are, and complain about alleged inaccuracy or misrepresentation in the hope of an impartial decision. Newspapers themselves are not precluded from taking up a position on any of these issues, but in general editors are content to let the controversies rage in their pages as a contribution to public debate.

Fracking, and the arguments about this controversial issue, provide a classic example of this. After a newspaper published an article by a supporter and proponent of fracking, an opponent and critic of fracking complained about alleged inaccuracies and misrepresentations in the article. Although the complainant rejected an offer from the newspaper to publish an article setting out his side of the argument, I decided that the offer had been a reasonable one in the circumstances, and that it constituted an offer of sufficient remedial action on the part of the newspaper to resolve the complaint (Mr Tom White and the Sunday Independent).

I made a similar decision in relation to another complaint following the publication of an article reporting on dramatic scientific claims made on behalf of a new process by its inventor. The complainant submitted two letters to the newspaper strongly challenging the scientific claims reported in the article, and the newspaper's decision to publish it. Neither of these, however, satisfied the newspaper's requirements – which I decided were reasonable – that the response should be a measured one capable of being published in a national newspaper as opposed to on a blog, for which it felt the complainant's letters would have been more appropriate. The newspaper left open its offer to consider publishing a more appropriate version of his letter subject to the usual legal and editorial constraints.

I found that in matters of controversy, newspapers provide a service to their readers by making space available to the protagonists of different points of view and that the article was, on the face of it, likely to give rise to substantial controversy. At the same time, I concluded that the newspaper was within its rights in limiting its offer to publish a letter from the complainant to a letter that would comply with the necessary legal and editorial constraints (Mr Neil Sharpson and the Sunday Independent).

PUBLIC PERSONS

In Principle 5 of the Code of Practice, the right to privacy of “public persons” is defended, but the same Principle makes it clear that publication of relevant details of the private lives of such individuals may be justified in certain circumstances. Public persons are also entitled to expect that articles about them in all circumstances should not breach any of the other Principles of the Code.

Public persons are, of course, intrinsically more newsworthy than private individuals, and may also become involved in public controversy or press coverage over which they have little influence. But where there is specific evidence that a central tenet of the Code of Practice has not been observed, a complaint will be upheld.

The significance of a breach of the Code was a factor in the case of a complaint made by Mr Dermot Desmond about an article which had purported to describe his presence at a function the previous week, and stated that he was “in town” to accept an award, when he had not only been out of the country on the day in

question, but the function had not even taken place. The newspaper told the Office of the Press Ombudsman that it had obtained the date of the function from the website of the function's organisers.

The complainant wrote a letter to the newspaper and, while that part of the complainant's letter putting the record straight about the meeting was published as part of an edited version of his letter, the specific inaccuracy referred to above was, in the context of the article in question, an error of such significance that the newspaper, in accordance with the spirit and letter of the Code of Practice, which requires significant inaccuracies to be corrected promptly and with due prominence, should have taken the responsibility of correcting it on its own authority. I upheld the complaint in this respect (Mr Dermot Desmond and The Sunday Times).

Different issues involving a public person were involved in a complaint made by a senior public official about an article in the Irish Mail on Sunday which criticised the complainant's exercise of his statutory responsibilities in relation to the system governing the payment of expenses of members of the Oireachtas. The newspaper maintained that its criticism represented an honestly-held opinion and legitimate comment on the performance of a senior public servant. However, I concluded that the newspaper's comment was reported as if it were fact, and was therefore in breach of Principle 2 (Distinguishing Fact and Comment). I noted that while Principle 2 unambiguously protects the right of publications to advocate strongly their own views, it would be illogical, and hardly contemplated by the Code, if this vital protection were to be extended to comment that is in breach of the Code because it has been reported as if it were fact (Mr Kieran Coughlan and the Irish Mail on Sunday).

In another case, a member of Seanad Éireann complained about a newspaper report which raised issues about her conduct in public office – specifically, the circumstances under which she availed of a trip to Africa under the auspices of a charitable organisation. I found, however, that the headline to the article effectively put words into the complainant's mouth which she had not uttered, and also gave the significantly misleading impression that she had benefited inappropriately from public or charity funds. I also found that a statement in the article that the taxpayer had footed the bill for her luxury African holiday was conjecture reported as fact and, for these reasons, I upheld the complaint. Although the complaint was upheld in these respects, it should be noted that this does not in any way imply that journalistic investigations into the expenditure of public or charitable funds are in anyway inappropriate (Senator Fidelma Healy-Eames and the Irish Daily Mail).

SOCIAL MEDIA

A complaint involving a new departure for me was one involving social media. A member publication complained about a breach of Principle 5 after another member publication published the mobile telephone number of one of its reporters on the newspaper's Twitter feed during the course of an exchange of tweets between both publications about alleged plagiarism. The newspaper under complaint accepted that

the reporter's mobile telephone number should not have been tweeted, and said that it had deleted the tweet within ten minutes of it having been published. The newspaper offered to publish an apology for the tweeting of the number, and agreement was reached on the wording to be published. However, agreement could not be reached on the length of time the agreed wording would remain on the newspaper's Twitter feed. The complainants, after initially asking that the tweet should be left permanently in place, proposed eventually that it should remain in place for six hours. The newspaper under complaint offered to allow it remain in place for one hour.

I concluded that the offer made by the newspaper to resolve the complaint was proportionate and therefore amounted to sufficient remedial action on its part to resolve that part of the complaint made under Principle 5 of the Code (Journal Media Limited and the Irish Daily Mirror).

As the record of 2013 should help to make clear, I deal with many and varied complaints. My fundamental role is that of an arbiter under the Code, and I operate within a culture of empowerment where complainants, whose attempts to secure accountability or redress from newspapers or magazines have been unsuccessful, now know that there is available to them an honest and fair system which will vindicate their rights under the Code if there is a serious issue that cannot be addressed in any other way.

At the same time, it is important to note that I have neither the authority nor the inclination to substitute myself or my judgment for that of the editor of any member publication of the Press Council, or to pre-censor material. A decision to uphold a complaint is not a criminal conviction. By the same token, a decision not to uphold a complaint is not intended to minimise the concerns of any complainant. The freedom of the press includes the freedom to say, or to report others as saying, many things which are contestable or provocative but which are not, for this reason alone, breaches of the Code of Practice.

My decisions are, in effect, designed both to point publications towards a more effective and purposeful acknowledgment of the importance and value of best professional practice in journalism, and to make it clear to citizens generally that the freedom of the press is a social and public value in itself.

When this Code is observed by the press to the best of its ability, and is independently and fairly applied in the interests of the public, both the credibility and authority of the press in the exercise of its vital function in our democratic society, and public confidence in its role, can be protected and enhanced.

Case Officer's Report



Bernie Grogan
Case Officer

In 2013 a large number of complaints were resolved to the satisfaction of complainants after negotiations took place between me, as Case Officer, and the relevant editor, which meant that the Press Ombudsman did not have to make a formal decision in the matter. This is a clear indication that editors in general are willing to resolve readers' complaints speedily and effectively when they feel that complaints contain reasonable justification.

The complaints process is very straightforward. Anybody can make a complaint about an article provided that:

- the article is published in a member publication of the Press Council of Ireland (see the list of member publications on pages 25 to 27);
- they are personally affected by the article;
- the complaint is supported by sufficient evidence of a possible breach of the Code of Practice for Newspapers and Magazines, and
- all information in relation to the complaint is submitted within three months of publication of the article in question.

A complaint can also be made about the behaviour of a journalist if a person feels that such behaviour breached the Code of Practice. The Code is published on pages 7 and 8.

I am always happy to offer informal advice to complainants before they lodge a formal complaint with the Office. Quite a number of complaints were resolved in this manner during the year when, after advising the complainant over the telephone, the complainant then contacted the editor directly, and the editor resolved the matter speedily and effectively to the complainant's satisfaction, without the need for a formal complaint to be lodged, investigated and processed.

Complaints that are formally registered by the Office are considered by mediation and/or conciliation.

Mediation involves the voluntary agreement of both the complainant and the editor to attend a meeting, facilitated by me, to discuss the complaint on a confidential basis. The aim of mediation is to give the complainant and the editor an opportunity to develop a shared understanding of the complaint and to work towards reaching a mutually satisfactory resolution of the matter.

If the newspaper or the complainant does not wish to engage in mediation, or if mediation takes place but does not result in a successful outcome, the editor is then invited to respond to the complaint in writing under the Office's conciliation service.

The success of the conciliation process depends entirely on the mutual cooperation of editors and complainants, and their openness to the possibility of reaching agreement on reasonable compromises for the resolution of complaints. In this way, complaints can be resolved not only speedily, but to the satisfaction of both parties.

As in previous years, most complaints that were resolved through conciliation involved the speedy publication of a correction or clarification and, when appropriate, an apology.

For instance, when a former Taoiseach made a complaint about material that was published about him, which he said was inaccurate and breached his privacy, the complaint was resolved when the newspaper published a clarification and apology. Equally, when a Government Department complained about the accuracy of an article about its work, the newspaper published a clarification which resolved the matter to the Department's satisfaction.

Sometimes an editor will offer an apology for distress that may have been inadvertently caused by an article. For instance, following the inquest into the death of her daughter after a fall from a playground ride, the mother of a young woman complained about the accuracy of a number of articles in different publications which reported on the findings of the toxicology report following her daughter's death. The complaints were resolved when the newspapers very speedily published a clarification, and apologized to the family for the distress caused by the reports.

Editors may also offer complainants a right of reply as a resolution to their complaints. A right of reply can be offered either in the form of the publication of a letter to the editor or a follow-up article by the complainant. For example, when a teacher complained about an article which reported on a threatened teachers' pay dispute, the complaint was resolved when the newspaper offered to publish an article by her.

There are, of course, many other ways in which complaints can be resolved following conciliation, such as a private letter from the editor to the complainant, or the amendment or removal of material from a publication's website, or an undertaking by a publication not to make further contact with somebody who does not wish to speak to the media. As Case Officer, I will continue to ensure that our mediation and conciliation services provide a creative conduit for the speedy and effective resolution of complaints to everyone's satisfaction.

Details of all conciliated cases can be accessed at www.pressombudsman.ie

Outreach Programme



Miriam Laffan

P/A to the Chairman of the Press Council and to the Press Ombudsman

The Press Council of Ireland and the Press Ombudsman are committed to publicising their services as widely as possible, and to expanding their outreach programme to as many people and areas around the county as their limited resources will allow.

Some of the principal engagements undertaken by the Press Ombudsman, and others where specified, in 2013 were:

JANUARY

- The Chairman of the Press Council, Mr Dáithí O'Ceallaigh, and the Press Ombudsman, Professor John Horgan, gave evidence to the UK House of Commons Select Committee on Culture, Media and Sport about the system of press accountability established in Ireland in 2007. This evidence, which the Committee requested in the light of ongoing discussions in Britain about the report of Lord Justice Leveson, was taken by closed-circuit television link from the UK embassy in Dublin.
- The Press Ombudsman spoke at the Oxford Media Convention (UK) on the aftermath of the Leveson Report. The conference was sponsored by the Institute for Public Policy Research and The Guardian newspaper.
- The Press Ombudsman met a group of students visiting from the Journalism Department of Columbia College, Chicago.

MARCH

- The Press Ombudsman chaired the judging panel for the NNI Press Pass Awards - a competition aimed at transition year students to promote newspaper use and writing standards.

MAY

- The Press Ombudsman spoke to a closed session at a Victims of Crime Consultative Forum, organised by the Victims of Crime Office, of the Department of Justice.

JUNE

- The Press Ombudsman participated in a W G Hart Legal Workshop, hosted by the Institute for Advanced Studies in London, on the subject of "The Future Shape, Operation and Coherence of Media Regulation".
- The Case Officer, Bernie Grogan, spoke at the launch in Brussels of a research report on "Media Accountability and Transparency in Europe", published by MediaACT.

JULY

- The Press Ombudsman addressed a group of visiting students from West Chester University, Pennsylvania, USA.
- The Press Ombudsman chaired a meeting of the RTE Audience Panel at University College Dublin.
- The Press Ombudsman attended a meeting on the "Strategic Review of Penal Policy" organised by a working group of the Department of Justice in Dublin.
- The Press Ombudsman addressed the Yeats Summer School in Sligo.

AUGUST

- The Press Ombudsman addressed the Parnell Summer School in Avondale, Co Wicklow.

SEPTEMBER

- The Press Ombudsman attended the annual meeting of the Alliance of Independent Press Councils of Europe (AIPCE) in Tel Aviv, Israel.
- The Press Ombudsman addressed the annual meeting of the Coroners' Association of Ireland in Limerick.

OCTOBER

- The Press Ombudsman attended a symposium on local newspapers organised by National Newspapers of Ireland and the Regional Newspapers and Publishers Association of Ireland in Dublin.
- The Press Ombudsman addressed the annual meeting of the Association of Teachers of English in Kilkenny.

NOVEMBER

- The Press Ombudsman gave a paper on the events surrounding the dismissal of the editor of the Irish Independent in 1969 to the National Periodical History Forum of Ireland in Dublin City University.
- The Press Ombudsman addressed journalism students at National University Galway.
- The Press Ombudsman spoke about the work of his Office to the students of the Journalism Society and the History Society in University College Cork.

- The Press Ombudsman spoke to the UCC law conference on "Media and the Law".
- The Press Ombudsman spoke about the work of his Office at the annual meeting of the Hibernian Law Journal at the Kings Inns.
- The Case Officer participated in an NUJ/Courts Service training seminar on legal affairs for NUJ members at the Offices of the Criminal Courts of Justice in Dublin.

DECEMBER

- The Press Ombudsman met the Minister for Children and senior staff of her Department, at the Minister's request, to discuss the media treatment of children and young persons.
- The Press Ombudsman participated in a seminar in Dublin on ethical standards in the media organised by the Broadcasting Authority of Ireland (BAI).

2013

A Shining LightBRIAN ARTHUR/
PRESS 22

Finance Report

The finances of the Press Council of Ireland are provided, under the terms of its Articles of Association, by the Administrative Committee of the Press Council, which is chaired by an independent member of the Council. In 2013, Seamus Boland retired from membership of the Press Council and was replaced as Chair of the Administrative Committee by Aine Hyland.

The Administrative Committee is charged with making full provision for the administrative needs of the Press Council and of the Office of the Press Ombudsman including funding, premises, and staffing.

It meets approximately eight times a year, approves funding arrangements, agrees budgets with the Council, and receives reports on all expenditure. It is also involved, with the Council, in the development of appropriate expenditure control procedures.

The Press Council and the Office of the Press Ombudsman are fully funded by the print media in Ireland and each member title of the Council is levied in accordance with formulae determined by the Administrative Committee.

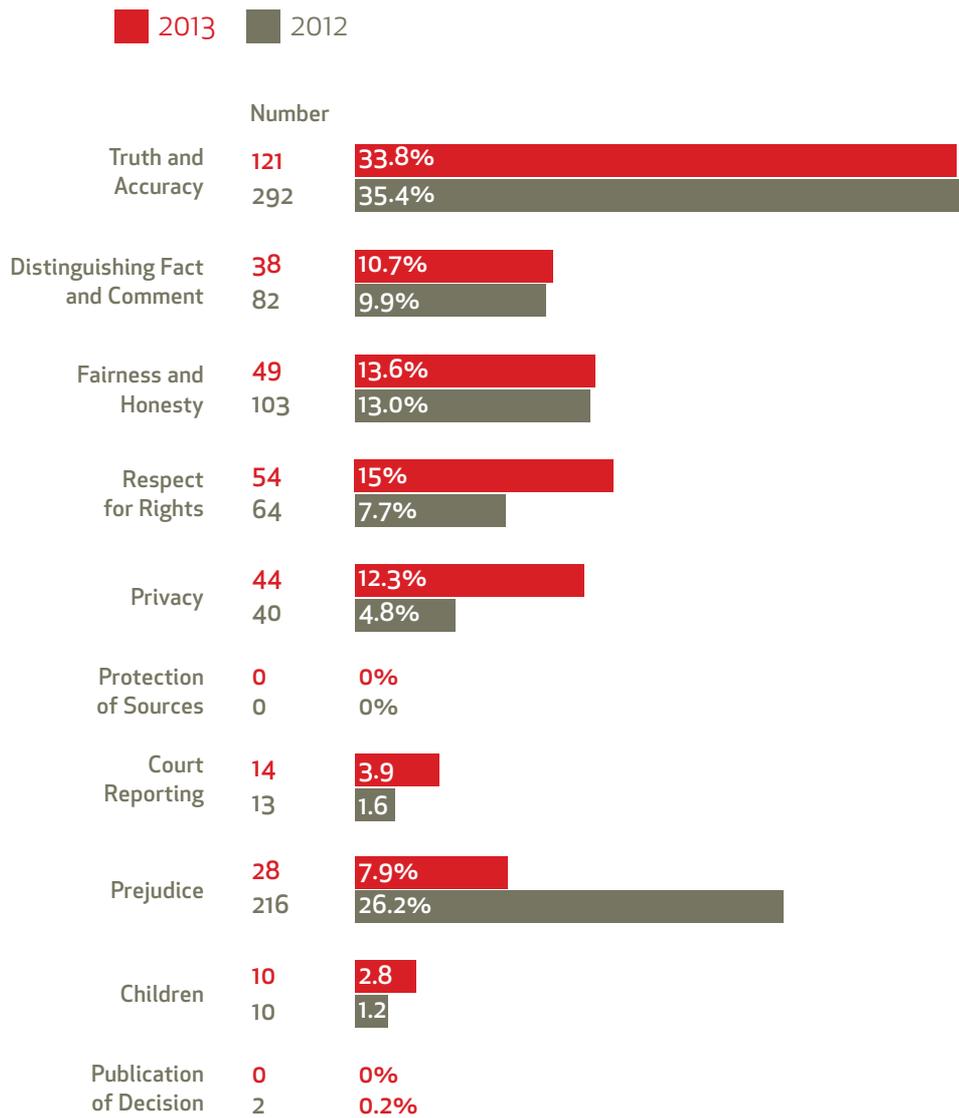
The costs for 2013 of the Press Council and the Office of the Press Ombudsman together with comparative figures for the previous year are as follows:

	2013	2012
	€0	€
Personnel costs	324,709	319,855
Premises and establishment	80,784	88,302
General expenses	86,661	99,808
Financial costs	608	476
TOTAL	492,762	508,441

The Administrative Committee includes representatives of National Newspapers of Ireland, Regional Newspapers and Printers Association of Ireland, Magazines Ireland, and the National Union of Journalists. It determines its own membership, with the exception of the Chairman, who is appointed by the Press Council. Its current members are: Aine Hyland (Chairman), Grace Aungier, Seamus Dooley, Johnny O'Hanlon, Frank Cullen, Owen Cullen, Eoin McVey, Oliver Keenaghan, David McDonagh and Adrian Acosta.

Statistics

Principles of the Code of Practice for Newspapers and Magazines cited by complainants



Many complainants submitted their complaint under more than one Principle of the Code of Practice, which is why the number of Principles cited is higher than the actual number of complaints received.

The full text of the Code of Practice is published on page 7 and 8.

Type of complaint

Breach of Code	251	66.0%
Ruled out on first reading	13	3.4%
Non-member publications	20	5.2%
Outside remit	97	25.4%
Total	381	100%

Type of publication

National newspapers	247	64.7%
Regional newspapers	41	10.7%
Non-member publications	21	5.4%
Magazines	3	0.7%
Not indicated by complainants	69	18.5%
Total	381	100%

2013

Past Lessons

JULIAN BEHAL /
MAXWELL PHOTOGRAPHY



Complaints processed / being processed at end 2013

81

Complaints
processed/
being processed
at end 2013

21*

Conciliated

8

Resolved after complainant contacted editor directly following advice from Case Officer

15

At conciliation end 2013

29

Decided by Press Ombudsman

4

Consideration postponed as subject matter of complaint was subject matter of ongoing court proceedings

1

Decided by Press Council following referral by Press Ombudsman

3**

File closed after conciliation commenced

9

Upheld

12

Not upheld

1

Unable to make a decision

7

Sufficient remedial action offered or taken by publication

3

Appeals received by Press Council

5

Appeals received by Press Council

3

Appeals received by Press Council

2

Not allowed

1

To be decided in 2014

2

Allowed

2

Not allowed

1

To be decided in 2014

3

Not allowed

* Conciliated complaints were complaints that were resolved to the complainant's satisfaction under the aegis of the Case Officer. Details of how complaints were conciliated can be found in the Case Officer's report on page 15.

** Files were closed after conciliation commenced because the complainant decided to withdraw his/her complaint.

Complaints not formally processed

300

Complaints not formally processed

170*

Not pursued beyond preliminary enquiry by complainant

97

Outside remit

20

Non-member publication

13

Ruled out as no evidence presented of a possible breach of the Code

35**

Unauthorised third party

27

Miscellaneous

18***

Out of time

17

Other regulatory authority

* 170 complaints were not pursued by the complainant after their initial contact with the Office. These contacts ranged from the simple to the complex, and included the provision of advice and information to the complainant on how to submit their complaint. Some of these complaints may subsequently have been satisfactorily resolved, as all complainants are advised to contact the editor directly in the first instance, and this initial approach to the editor often results in a satisfactory outcome to the complaint. This outcome is not always notified to the Office of the Press Ombudsman.

**Unauthorized third party complaints were from either a person who was not personally affected by the article, or from a person who complained about an article where another person or persons were named, but who did not have the consent of that person or persons to make a complaint.

***Out of time complaints were complaints where all information about the complaint was not submitted within three months of publication of the article, or of the behavior of a journalist taking place.



**The Seagull
has landed**

NIALL CARSON /
PRESS ASSOCIATION

2013

**Light of
Bygone Days**

JOHN KELLY /
CLARE CHAMPION



Member publications

National Newspapers

Herald

Independent House,
27-32 Talbot Street, Dublin 1
T +353 1 705 5333
www.independent.ie

Irish Daily Mail

Associated Newspapers (Ireland),
3rd Floor, Embassy House, Herbert
Park Lane, Ballsbridge, Dublin 4
T +353 1 637 5800
www.dailymail.co.uk

Irish Mail on Sunday

Associated Newspapers (Ireland),
3rd Floor, Embassy House, Herbert
Park Lane, Ballsbridge, Dublin 4
T +353 1 637 5800
www.dailymail.co.uk

Irish Daily Mirror

Park House, 4th Floor,
191-197 North Circular Road, Dublin 7
T +353 1 868 8600
www.mirror.ie

Irish Sunday Mirror

Park House, 4th Floor,
191-197 North Circular Road, Dublin 7
T +353 1 868 8600
www.mirror.ie

Irish Daily Star

Independent Star Ltd.,
Independent House,
27-32 Talbot Street, Dublin 1
T +353 1 499 3400
www.thestar.ie

Irish Independent

Independent House,
27-32 Talbot Street, Dublin 1
T +353 1 705 5333
www.independent.ie

Irish Sun

4th Floor, Bishop's Square,
Redmond's Hill, Dublin 2.
T +353 1 479 2579
www.thesun.ie

The Irish Times

The Irish Times Building, PO Box 74,
24-28 Tara Street, Dublin 2
T +353 1 675 8000
www.irishtimes.com

Irish Examiner

Examiner Publications (Cork) Limited,
City Quarter, Lapps Quay, Cork
T +353 21 427 2722
www.irishexaminer.com

Sunday Business Post

Hambleton House,
19/25 Pembroke Street Lower,
Dublin 2
T +353 1 602 6000
www.businesspost.ie

Sunday Independent

Independent House,
27-32 Talbot Street, Dublin 1
T +353 1 705 5333
www.independent.ie

The Sunday Times

4th Floor, Bishop's Square,
Redmond's Hill, Dublin 2
T +353 1 479 2400
www.sunday-times.ie

Sunday World

5th Floor, Independent House,
27-32 Talbot Street, Dublin 1
T +353 1 884 8973
www.sundayworld.ie

Irish Farmers Journal

Irish Farm Centre, Bluebell, Dublin 12
T +353 1 419 9599
www.farmersjournal.ie

Regional Newspapers

Anglo Celt

Anglo Celt, Station House,
Cavan, Co. Cavan
T +353 49 433 1100
www.anglocelt.ie

Bray People

Channing House,
Upper Row Street, Wexford
T +353 53 914 0100
www.independent.ie

Carlow Nationalist

Hanover House, Hanover, Carlow
T +353 59 917 0100
www.carlow-nationalist.ie

Carlow People

Channing House,
Upper Row Street, Wexford
T +353 53 914 0100
www.independent.ie

Clare Champion

Barrack Street, Ennis, Co. Clare
T +353 65 682 8105
www.clarechampion.ie

Connacht Sentinel

15 Market Street, Galway
T +353 91 536 222
www.connachttribune.ie

Connacht Tribune

15 Market Street, Galway
T +353 91 536 222
www.connachttribune.ie

Connaught Telegraph

Cavendish Lane,
Castlebar, Co. Mayo
T +353 94 902 1711
www.con-telegraph.ie

Derry Journal

113 - 118 Duncreggan Road,
Derry, BT48 0AA
T +0044 28 7127 2200
www.derryjournal.com

Derry News

26 Balliniska Rd, Springtown
Industrial Est, Derry, BT48 0NA
T +0044 28 7129 6600
www.derrynews.net

Donegal Democrat

Larkin House, Oldtown Road,
Donegal
T +353 74 912 8000
www.donegaldemocrat.ie

Donegal News

St. Anne's Court, High Road,
Letterkenny, Co. Donegal
T +353 74 912 1014
www.donegalnews.com

Donegal Peoples Press

Larkin House, Oldtown Road,
Donegal
T +353 74 912 8000
www.donegaldemocrat.ie

Dundalk Democrat

7 Crowe Street,
Dundalk, Co. Louth
T +353 42 933 4058
www.dundalkdemocrat.ie

Enniscorthy Echo

Slaney Place, Enniscorthy,
Co. Wexford
T +353 53 925 9900
www.theecho.ie

Enniscorthy Guardian

Channing House,
Upper Row Street, Wexford
T +353 53 914 0100
www.independent.ie

Evening Echo

The City Quarter, Lapps Quay, Cork
T +353 21 427 2722
www.eecho.ie

Gorey Echo

Slaney Place, Enniscorthy,
Co Wexford
T +353 53 942 2565
www.theecho.ie

Gorey Guardian

Channing House,
Upper Row Street, Wexford
T +353 53 914 0100
www.independent.ie

Kildare Nationalist

Hanover House, Hanover, Carlow
T +353 59 917 0100
www.kildare-nationalist.ie

Kilkenny People

34 High Street, Kilkenny
T +353 56 772 1015
www.kilkennypeople.ie

Laois Nationalist

Hanover House, Hanover, Carlow
T +353 59 917 0100
www.laois-nationalist.ie

Leinster Express

Dublin Road, Portlaoise, Co. Laois
T +353 57 862 1666
www.leinsterexpress.ie

Leinster Leader

19 South Main Street, Naas, Co. Kildare
T +353 45 897 302
www.leinsterleader.ie

Leitrim Observer

3 Hartley Business Park,
Carrick-On-Shannon, Co. Leitrim
T +353 782 0025
www.leitrimobserver.ie

Limerick Chronicle

54 O'Connell Street, Limerick
T +353 61 214 500
www.limerickleader.ie

Limerick Leader

54 O'Connell Street, Limerick
T +353 61 214 500
www.limerickleader.ie

Longford Leader

Leader House, Dublin Road, Longford
T +353 434 5241
www.longfordleader.ie

Mayo News

The Fairgreen,
Westport, Co. Mayo
T +353 982 5311
www.mayonews.ie

Meath Chronicle

Market Square, Navan, Co. Meath
T +353 46 907 9600
www.meathchronicle.ie

Metro Herald

1st floor, Independent House,
27-32 Talbot Street, Dublin 1
T +353 1 705 5055
www.metroherald.ie

Munster Express

37 The Quay, Waterford
T +353 51 872 141
www.munster-express.ie

Nationalist/Clonmel

Queen Street, Clonmel,
Co. Tipperary
T +353 617 2500
www.nationalist.ie

Nenagh Guardian

13 Summerhill, Nenagh,
Co. Tipperary
T +353 673 1214
www.nenagh-guardian.ie

New Ross Echo

17 Selskar Street, Wexford,
Co Wexford
T +353 51 445 062
www.theecho.ie

New Ross Standard

Channing House,
Upper Row Street, Wexford
T +353 53 914 0100
www.independent.ie

Northern Standard

The Diamond, Monaghan,
Co. Monaghan
T +353 478 2188
www.northernstandard.ie

Offaly Express - Online Only

Dublin Road, Portlaoise, Co. Laois
T +353 57 8621666
www.offalyexpress.ie

Roscommon Herald

St. Patricks Street, Boyle,
Co. Roscommon
T +353 71 966 2004
www.roscommonherald.ie

Sligo Champion

Connacht House,
Markievicz Road, Sligo
T +353 71 916 9222
www.sligochampion.ie

Sligo Weekender

4 Teeling Street, Sligo
T +353 71 917 4900
www.sligoweekender.ie

Southern Star

Ilen Street, Skibereen, Cork
T +353 282 1200
www.southernstar.ie

The Argus

Partnership Court, Park St.,
Dundalk, Co. Louth
T +353 42 933 4632
www.independent.ie

The Corkman

The Spa, Mallow, Co. Cork
T +353 22 42394
www.independent.ie

The Drogheda Independent

9 Shop St., Drogheda, Co. Louth
T +353 41 983 8658
www.independent.ie

The Fingal Independent

9 Shop St., Drogheda, Co. Louth
T +353 41 983 8658
www.independent.ie

The Kerryman

Clash, Tralee, Co. Kerry
T +353 66 714 5560
www.independent.ie

Tipperary Star

Friar St., Thurles, Co. Tipperary
T +353 504 21122
www.tipperarystar.ie

Tuam Herald

Dublin Road, Tuam, Co. Galway
T +353 93 24183
www.tuamherald.ie

Waterford News & Star

25 Michael St., Waterford
T +353 51 874 951
www.waterford-news.com

Western People

Tone Street, Ballina, Co. Mayo
T +353 966 0999
www.westernpeople.ie

Westmeath Examiner

Blackhall Place, Mullingar,
Co. Westmeath
T +353 44 934 6700
www.westmeathexaminer.ie

Westmeath Independent

11 Sean Costello Street,
Athlone, Co. Westmeath
T +353 90 647 2003
www.westmeathindependent.ie

Wexford Echo

17 Selskar Street, Wexford,
Co Wexford
T +353 53 914 2948
www.theecho.ie

Wexford People

Channing House,
Upper Row Street, Wexford
T +353 53 914 0100
www.independent.ie

Wicklow People

Channing House,
Upper Row Street, Wexford
T +353 53 914 0100
www.independent.ie

Magazines**Accountancy Ireland**

Chartered Accountants House,
47-49 Pearse Street, Dublin 2
T + 353 1 637 7240
www.accountancyireland.ie

Accounting and Business Ireland

IFPMedia, 31 Deansgrange Rd.,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

Agenda NI

bmf Business Services,
Davidson House, Glenavy Rd
Business Park, Moira, Co. Down
T +44 028 9261 9933
www.agendani.com

Ashford and Dromoland Castle

Ashville Media, Old Stone Building,
Blackhall Green, Blackhall Place,
Dublin 7
T + 353 1 432 2200
www.ashville.com

Auto Ireland

Harmonia Ltd, Rosemount House,
Dundrum Road, Dundrum, Dublin 16
T + 353 1 240 5300
www.harmonia.ie

Auto Trade Journal

Glencree House, Lanesborough Road,
Roscommon, Co. Roscommon
T +353 (0) 90 662 5676
www.autopub.ie

Business Ireland

Ashville Media, Longboat Quay, 57-59
Sir John Rogerson's Quay, Dublin 2
T + 353 (1) 432 2200
www.ashville.com

Business Plus

IMAGE Publications, Unit 3,
Block 3, Harbour Square,
Dun Laoghaire, Co Dublin
T +353 (1) 660 8400
www.bizplus.ie

CARA

IMAGE Publications, Unit 3,
Block 3, Harbour Square,
Dun Laoghaire, Co. Dublin
T+353 1 660 8400
www.image.ie

ComputerScope

Mediateam, Media House,
South County Business Park,
Leopardstown, Dublin 18
T +353 1 294 7777
www.mediateam.ie

Decorate extend & renovate

Self Build Ireland Ltd,
119 Cahard Road, Ballinahinch,
Saintfield, Co. Down, BT24 7LA
T +353 48 9751 0790
www.decorateireland.ie

Dundrum

Harmonia Ltd, Rosemount House,
Dundrum Road, Dundrum, Dublin 16
T + 353 1 240 5300
www.harmonia.ie

Easy Food

Zahra Publishing Ltd., First Floor,
Barker House Church Road,
Greystones, Co. Wicklown
T +353 1 654 4015
www.easyfood.ie

Eat Out Magazine

Harmonia Ltd, Rosemount House,
Dundrum Road, Dundrum, Dublin 16
T + 353 1 240 5300
www.harmonia.ie

Eolas

bmf Business Services, Davidson
House, Glenavy Road Business Park,
Moira, Co. Down
T +44 028 9261 9933
www.eolasmagazine.ie

Euro Times

ESCRS, Temple House, Temple Road,
Blackrock, Co. Dublin
T +353 1 209 1100
www.eurotimes.org

FAI Guide to the Eircom League

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

Food & Wine Magazine

Harmonia Ltd, Rosemount House,
Dundrum Road, Dundrum, Dublin 16
T + 353 1 240 5300
www.harmonia.ie

Forage & Nutrition Guide

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

Franchise & Business Options

Mount Media Ltd.,
45 Upper Mount St., Dublin 2
T +353 1 661 1660

Hotpress

13 Trinity Street, Dublin 2
T +353 1 241 1500
www.hotpress.ie

Image

IMAGE Publications, Unit 3,
Block 3, Harbour Square,
Dun Laoghaire, Co Dublin
T +353 1 280 8415
www.image.ie

Image Interiors

IMAGE Publications, Unit 3,
Block 3, Harbour Square,
Dun Laoghaire, Co Dublin
T +353 1 280 8415
www.image-interiors.ie

Ireland of the Welcomes

Harmonia Ltd, Rosemount House,
Dundrum Road, Dundrum, Dublin 16
T +353 1 240 5300
www.harmonia.ie

Irish Auto Trade Yearbook & Diary

Glencree House, Lanesborough Rd.,
Roscommon, Co. Roscommon
T +353 (0) 90 662 5676
www.autotrade.ie

Irish Bodyshop Journal

Glencree House, Lanesborough Road,
Roscommon, Co. Roscommon
T +353 (0) 90 662 5676
www.autopub.ie

Irish Computer

Mediateam, Media House,
South County Business Park,
Leopardstown, Dublin 18
T +353 1 294 7777
www.mediateam.ie

Irish Farmer's Monthly

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.irishfarmersmonthly.com

Irish Food

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

Irish Marketing Journal

Mount Media Ltd.,
45 Upper Mount Street, Dublin 2
T+353 1 661 1660
www.irishmarketingjournal.ie

Irish Medical News

Danstone Ltd., The Studio, Maple
Avenue, Stillorgan Industrial Park,
County Dublin
T +353 1 296 0000
www.irishmedicalnews.ie

Irish Motor Industry

IFPMedia, 31 Deansgrange Rd.,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

Irish Tatler Magazine

Harmonia Ltd, Rosemount House,
Dundrum Road, Dundrum, Dublin 16
T +353 1 240 5300
www.harmonia.ie

Irish Veterinary Journal

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.irishveterinaryjournal.com

ITIA Yearbook & Diary

Glencree House, Lanesborough Road,
Roscommon, Co. Roscommon
T +353 (0) 90 662 5676
www.autopub.ie

Law Society Gazette

Blackhall Place, Dublin 7
T +353 1 672 4828
www.lawsocietygazette.ie

Maternity & Infant

Ashville Media, Old Stone Building,
Blackhall Green, Blackhall Place,
Dublin 7
T + 353 1 432 2200
www.ashville.com

Motorshow - Annual Car Buyers Guide

Glencree House, Lanesborough Road,
Roscommon, Co. Roscommon
T +353 (0) 90 662 5676
www.autopub.ie

PC LIVE!

Mediateam, Media House,
South County Business Park,
Leopardstown, Dublin 18
T +353 1 294 7777
www.mediateam.ie

Petcare

IFPMedia, 31 Deansgrange Rd.,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

RTÉ Guide

RTE Publishing, RTE,
Donnybrook, Dublin 4
T +353 1 208 3179
www.rteguide.ie

SelfBuild Extend & Renovate

Self Build Ireland Ltd,
119 Cahard Rd., Ballinahinch,
Saintfield, Co. Down, BT24 7LA
T +353 48 9751 0790
www.selfbuild.ie

Shelflife

Mediateam, Media House,
South County Business Park,
Leopardstown, Dublin 18
T +353 1 294 7777
www.mediateam.ie

SIN

Sin Magazine, C/o Students Union,
Aras na Mac Leinn, NUI Galway
T +353 91 493 262
www.sin.ie

Síocháin

Garda Síochána Retired Members
Association, 8 Harrington Street,
Dublin 8
T +353 1 478 1525
www.gardaretired.com

Smart Company

Mediateam, Media House,
South County Business Park,
Leopardstown, Dublin 18
T +353 1 294 7777
www.mediateam.ie

St Patrick's Day Official Festival Programme

IFPMedia, 31 Deansgrange Rd,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

The Craft Butcher

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

The DOGS Directory

Mount Media Ltd.,
45 Upper Mount Street, Dublin 2
T +353 1 661 1660
www.adworld.ie

The Guide to the Championship

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

The Irish Field

Irish Farm Centre, Bluebell, Dublin 12
T + 353 1 405 1100
www.irishfield.ie

The Irish Garden

Mediateam, Media House,
South County Business Park,
Leopardstown, Dublin 18
T +353 1 294 7777
www.mediateam.ie

The Irish Journalist

NUJ, 2nd floor, Spencer House,
Spencer Row, Off Store St., Dublin 1
T +353 1 817 0340
www.nuj.org.uk

The Irish Motorsport Annual

Ashville Media, Old Stone Building,
Blackhall Green, Blackhall Place,
Dublin 7
T + 353 1 432 2200
www.ashville.com

The Media Directory

Mount Media Ltd.,
45 Upper Mount Street, Dublin 2
T +353 1 661 1660
www.adworld.ie

The RDS Fáilte Ireland Horseshow Official Programme

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

Trinity News

6 Trinity College, Dublin 2
T +353 1 896 2335
www.trinitynews.ie

TYRE Trade Journal

Glencree House, Lanesborough Rd.,
Roscommon, Co. Roscommon
T +353 (0) 90 662 5676
www.autopub.ie

U Magazine

Harmonia Ltd, Rosemount House,
Dundrum Road, Dundrum, Dublin 16
T + 353 1 240 5300
www.harmonia.ie

Village

Ormond Quay Publishing,
6 Ormond Quay, Dublin 7
T +353 1 873 5824
www.villagemagazine.ie

WMB

47 Harrington Street, Dublin 8
T +353 1 415 5056
www.womenmeanbusiness.com

Woman's Way

Harmonia Ltd, Rosemount House,
Dundrum Road, Dundrum, Dublin 16
T +353 1 240 5300
www.harmonia.ie

Xpose

Zahra Publishing Ltd., First Floor,
Barker House Church Road,
Greystones, Co. Wicklow
T +353 1 654 4015

XTRA

IFPMedia, 31 Deansgrange Road,
Blackrock, Co. Dublin
T +353 1 289 3305
www.ifpmedia.com

Web-based Publications**TheJournal.ie**

Journal Media Ltd, 3rd Floor,
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2013

